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When To Report An Outage

Losing electric service during Southwest Florida's storm season can be a startling experience if you aren't aware of the proper procedures to take during power outages.

Before calling LCEC to report a power outage, check to see if your neighbors have power. If your neighbors have lights and you don't, you may be able to quickly restore power by checking all circuit breakers and resetting them. If your breakers aren't the problem, one of the following situations may have occurred:

- Power lines coming into your home may have been disconnected
- A transformer serving only your home may have malfunctioned

Once LCEC determines the locations of outages, priorities for restoring power are established.

During widespread outages, such as those resulting from a hurricane, please try to keep telephone lines clear for emergencies by eliminating repeat calls to report your outage. In addition, please do not detain line crews while they are working in your neighborhood.

LCEC knows that being without power is inconvenient. It is our priority to do everything possible to restore your power quickly.

To report a power outage call:

During business hours:

656-2300 or 1-800-599-2356

After business hours:

995-2121 or 1-800-282-1643